



12/23/20

Dear Valued Customer,

The U.S. Postal Service is proud to provide an essential service to our customers during the pandemic and to meet unprecedented challenges of this extraordinary year.

We are experiencing additional package volume increases this holiday season which have impacted our networks and processing facility capacities. While we have taken steps to address these increases as we approach our busiest weeks, including hiring seasonal employees and adding transportation, receipt of your package may take additional time in transit. The Postal Service is mindful of the fact that customers are in need of the timely delivery of mail, particularly that conveying medications, merchandise packages and other important items. Please be assured, our goal is to move packages as expeditiously as possible, and we are committed to ensuring timely processing and delivery of essential items.

As we do each year, the Postal Service reminds customers to send mail and packages as early as possible and allow additional time for receipt. For additional holiday information and resources, including mailing deadlines and packaging tips, check out the [USPS holiday newsroom](#).

Thank you for your patience and the opportunity to serve you. Please accept our apologies for any inconvenience this matter has caused.

Sincerely,

United States Postal Service  
Southeast Station  
9023 E 46<sup>th</sup> St  
Tulsa OK 74145